

VECTOR MARKETING

Terms and Conditions for Doing Business with Vector Marketing

These Terms and Conditions (“Terms”) govern your use of our products and services, and all interactions with Vector Marketing (“we,” “our,” or “Vector Marketing”), a marketing business established in 2017. By placing an order, making a payment, or otherwise engaging with our services, you agree to be bound by these Terms.

Section 1 – Definitions and General Provisions

1.1 Definitions

- **Vector Marketing:** The marketing business operating under these Terms.
- **Customer:** Any individual or entity that purchases products or services from Vector Marketing.
- **Products and Services:** All goods, deliverables, consulting, marketing services, and any other offerings provided by Vector Marketing.

1.2 Scope and Applicability

- These Terms apply to all orders, transactions, and interactions between you and Vector Marketing.
- By engaging with our services, you acknowledge that you have read, understood, and agree to these Terms in their entirety.

1.3 Modifications and Updates

- We reserve the right to modify these Terms at any time. However, such changes will be applicable to future orders and will not affect orders already placed, or previous commitments made with, to, or through Vector Marketing Company.
- It is your responsibility to review these Terms periodically. Continued use of our services constitutes acceptance of any modifications.

1.4 Compliance with Laws

- You agree to comply with all applicable local, state, national, and international laws and regulations when using our products or services.

Section 2 – Acceptance of Terms and Conditions

2.1 Binding Agreement

- By placing an order, making a payment, or otherwise transacting with Vector Marketing, you are providing your explicit consent and acceptance of these Terms.
- Electronic confirmations, whether via email or digital forms, shall be considered as an acknowledgment of these Terms.

2.2 No Implied Waivers

- Your acceptance of these Terms is a condition for receiving our products and services, and no additional oral or written agreements shall modify these Terms unless explicitly agreed upon in writing by Vector Marketing ownership.

Section 3 – Payments

3.1 Accepted Payment Methods

Vector Marketing accepts the following forms of payment:

- Major Credit Cards (e.g., Visa, MasterCard, American Express)
- Debit Cards
- Cash (*a cash discount may apply*)
- Cashier's Checks
- Personal Checks (*for customers who Vector Marketing has worked with before*)

3.2 Payment Timing and Terms

- Full payment for products and services is required at the time of invoicing.
- For larger orders, alternative payment terms may be negotiated directly with Vector Marketing ownership. Any agreed-upon terms must be documented in writing prior to order confirmation.

3.3 Late Payments

- In the event of late payments, Vector Marketing reserves the right to impose additional charges or suspend further service or order delivery until the outstanding balance is received.
- Customers with late payments will no longer be eligible for payment terms.

Section 4 – Refunds and Cancellations

4.1 General Cancellation Policy

- **Full Refund Eligibility:** A full refund is available if a cancellation request is submitted within 24 hours after placing the order and before any work has commenced.
- **Rush Orders:** If work on a rush order has already begun prior to the end of the 24-hour window, a

10% fee and any rush order fees will be retained from any refund amount.

4.2 Deductions for Work and Materials

- In addition to the above “General Cancellation Policy,” if any work has been completed or materials have been ordered at the time of cancellation, Vector Marketing will deduct from the refund an amount corresponding to the time, labor, and material costs incurred.

4.3 Cancellation After 24 Hours

- Cancellation requests received after the 24-hour window will not guarantee a full refund.
- For cancellation requests received 72 hours or more after the order is placed, a 10% cancellation fee will be withheld from any refund due, in addition to deductions for any expenses incurred as noted above.

4.4 Non-Refundable Items

- Certain products or services may be designated as non-refundable at the time of purchase. These terms will be clearly communicated at the point of sale. Examples of non-refundable items include those that have been customized, or personalized.
- Other services which will not be refund are fees paid for registration of web addresses, domain hosting, web hosting, professional personal email addresses, and similar services.

Section 5 – Customer Code of Conduct

5.1 Maintaining a Professional Environment

- Vector Marketing is committed to providing a professional and safe atmosphere for our employees, management, and customers. Employees and customers are expected to conduct themselves in a respectful and professional manner through all interactions with Vector Marketing and its affiliates.

5.2 Prohibited Behavior

- Hostile, violent, or abusive behavior, including the use of abusive or foul language is strictly prohibited. While we understand life can be frustrating sometimes and explicatives may slip, direct abuse or personal insults toward Vector Marketing staff and ownership is prohibited and will result in consequential actions.

- Any behavior deemed inappropriate or disruptive may result in immediate action, including termination of service and cancellation of orders.
- If you are the owner of a business or will have someone else transact on yours or your businesses behalf, you are responsible for their actions and conduct while they are interacting with Vector Marketing Company, its employees and ownership.

5.3 Right of Service

- Vector Marketing reserves the right to refuse service to any customer who violates our code of conduct.
- In cases where service is refused or an order is canceled due to prohibited behavior, no refund will be issued, regardless of the progress of the order; such will be done within the boundaries of applicable state and federal laws.

Section 6 – Intellectual Property

6.1 Ownership Rights

- All trademarks, logos, and proprietary materials used by Vector Marketing are the exclusive property of Vector Marketing or its licensors.
- The customer is granted a limited, non-transferable license to use such materials solely for purposes directly related to the business relationship.

6.2 Restrictions on Use

- Customers are prohibited from reproducing, distributing, or modifying any intellectual property belonging to Vector Marketing without prior written consent.

Section 7 – Limitation of Liability and Indemnification

7.1 Limitation of Liability

- Vector Marketing shall not be liable for any indirect, incidental, special, or consequential damages arising out of or in connection with the use of our products or services.
- Our total liability for any claims related to a transaction will be limited to the amount paid by the customer for the relevant product or service.

7.2 Indemnification

- The customer agrees to indemnify and hold harmless Vector Marketing, its employees, and its agents from any claims, liabilities, losses, or expenses (including reasonable attorneys' fees)

arising out of or related to the customer's use of our products or any breach of these Terms.

Section 8 – Third-Party and Vendor Logos and Trademarks

Vector Marketing may display the logos, trademarks, or trade names of third-party companies (e.g., Hanes, Gildan, etc) in its marketing, advertising, or promotional materials solely for the purpose of identifying business relationships or product affiliations. The inclusion of these third-party marks is for informational purposes only and does not imply any ownership, endorsement, or affiliation beyond the specific, limited intent stated herein. All such logos and trademarks remain the exclusive property of their respective owners. Vector Marketing does not have, nor does it claim, any rights to use these marks outside of the expressly permitted contexts outlined in this clause and agreements with each company. Any unauthorized use of these third-party marks is strictly prohibited.

Section 9 – Ownership of Graphic Design and Creative Content

All graphic design work, images, photography, and other creative content (collectively, the "Work") created by Vector Marketing is considered work made for hire and is the exclusive property of Vector Marketing. Vector Marketing retains all rights, title, and interest in and to the Work, including but not limited to copyright and any other intellectual property rights, unless a separate purchase or licensing agreement is executed with an individual or company on a case by case, or total ownership transfer agreement.

The only exception to this ownership provision is for third-party logos, trademarks, or other proprietary marks provided to Vector Marketing solely for use in connection with its business operations. Such third-party marks remain the property of their respective owners and are subject to the limitations described in the "Third-Party Logos and Trademarks" clause.

Any use of the Work outside the scope of these Terms, including but not limited to reproduction, distribution, or modification, is prohibited unless expressly authorized in writing by Vector Marketing through a separate agreement.

Section 10 – Dispute Resolution

10.1 Governing Law

- These Terms shall be governed by and construed in accordance with the laws of the jurisdiction in which Vector Marketing operates.

10.2 Arbitration

- Any disputes arising under or related in any way to these Terms shall be resolved by binding arbitration, pursuant to rules mutually agreed upon by both parties.

10.3 Jurisdiction

- Should any disputes require litigation, the customer consents to the exclusive jurisdiction of the courts in the applicable jurisdiction where Vector Marketing operates.

Section 11 – Severability and Waiver

11.1 Severability

- If any provision of these Terms is found to be unenforceable or invalid, such provision will be limited or removed to the minimum extent necessary, and the remaining provisions shall remain in full force and effect.

11.2 Waiver

- The failure of Vector Marketing to enforce any provision of these Terms shall not constitute a waiver of that provision or the right to enforce it in the future.

12. Contact Information and Customer Support

- For any questions, concerns, or additional information regarding these Terms, please contact our customer service team at:
Email: vectormarketingcompany@gmail.com
Phone: 520-528-1213

12.2 Notices

- All notices regarding these Terms should be sent to Vector Marketing's official contact address listed above.

By engaging in business with Vector Marketing, you agree to comply with these Terms and Conditions. We appreciate your trust and look forward to a successful partnership.